



**Texas Department of Public Safety
Texas Division of Emergency Management
State Situation Report**

Event Name	Tropical System Harvey
Date	September 18, 2017
Time	7 AM
Operational Period	7 AM 09/17/17 – 7 AM 09/18/17
Report Number	27

Regions Affected	
DPS Regions Affected	1, 2, 3 and 6
DDC's Active	4B, 15, 16A, 16B, 16C, 18B, and 20

STATEWIDE CURRENT SITUATION: Residents continue to return to their communities to assess their losses. Evacuees that were transported out of the affected areas to the safety of shelters are being transferred to shelters closer to home, to allow them to start the recovery process. FEMA has established Disaster Recovery Centers (DRC) in the affected communities to assist the victims of this historic incident.

President Donald J. Trump has amended the State of Texas Disaster Declaration to provide additional disaster assistance available to the state. This increases federal funding for Public Assistance projects as a result of Hurricane Harvey beginning on August 23, 2017, and continuing.

Governor Abbott has issued a proclamation incorporating Milam and San Augustine Counties in his existing disaster proclamation on September 14, 2017.

Governor Abbott has issued a proclamation extending the suspension of laws authorizing or requiring the collection of state or local hotel or motel occupancy taxes from the victims of Hurricane Harvey or personnel participating in relief operations, for a period of 30 days, beginning August 23, 2017, and ending September 22, 2017.

President Trump has amended the Texas Disaster Declaration to make additional disaster assistance available to the State of Texas. This action authorizes 90% Federal cost share for debris removal, and 100% Federal cost share for emergency protective measures for 30 days from the start of the incident period and then a 90% cost share thereafter.

Governor Abbott has issued a proclamation condemning the practice of price gouging, and reminded Texans that such practices are illegal and will be investigated and punished.

Governor Abbott has issued a suspension of specific vehicle titling and registration requirements for the next 45 days in the 58 counties specified in the state's disaster declaration. As a consequence, vehicle titling and registration expirations are suspended in order to relieve that burden upon Texans. Law enforcement will not issue citations for expired registration in all affected counties until October 16, 2017.

Governor Abbott has issued a proclamation to allow the Port Aransas Independent School District Board of Trustees to conduct a telephone meeting within a reasonable distance of the district.

Governor Abbott issued a disaster declaration for the counties of: Angelina, Atascosa, Aransas, Austin, Bastrop, Bee, Bexar, Brazos, Burleson, Caldwell, Cameron, Calhoun, Chambers, Colorado, Comal, Brazoria, DeWitt, Fayette, Fort Bend, Galveston, Goliad, Gonzalez, Grimes, Guadalupe, Hardin, Harris, Jackson, Jasper, Jefferson, Jim Wells, Karnes, Kerr, Kleberg, Lavaca, Lee, Leon, Liberty, Live Oak, Madison, Matagorda, Montgomery, Newton, Nueces, Orange, Refugio, San Patricio, Polk, Sabine, San Jacinto, Tyler, Trinity, Victoria, Walker, Waller, Washington, Wharton, Willacy and Wilson.

Governor Abbott requested and was approved for a Presidential Disaster Declaration for the following counties: Aransas, Austin, Bastrop, Bee, Brazoria, Calhoun, Chambers, Colorado, DeWitt, Fayette, Fort Bend, Galveston, Goliad, Gonzales, Hardin, Harris, Jackson, Jasper, Jefferson, Karnes, Kleberg, Lavaca, Lee, Liberty, Matagorda, Montgomery, Newton, Nueces, Orange, Polk, Refugio, Sabine, San Jacinto, San Patricio, Tyler, Victoria, Walker, Waller and Wharton counties for Individual Assistance and assistance with debris removal and emergency protective measures (Categories A and B), including direct federal assistance, under the Public Assistance program.

Bexar, Dallas, Tarrant and Travis counties are eligible for emergency protective measures (Category B), including direct federal assistance, under the Public Assistance program.

Public Assistance (Categories C-G) including Direct Federal Assistance have been added to FEMA-4332-DR-TX for Aransas, Brazoria, Calhoun, Chambers, Colorado, Fayette, Fort Bend, Galveston, Goliad, Hardin, Harris, Jackson, Jasper, Jefferson, Liberty, Matagorda, Montgomery, Newton, Nueces, Orange, Polk, San Jacinto, Tyler, Victoria, Walker, Waller and Wharton Counties.

OPERATIONAL PRIORITIES:

1. Protect life and property.
2. Support rapid & effective response.
3. Collect and disseminate accurate incident information to improve decision-making.
4. Accurately track incident costs associated with assigned resources for cost recovery.

Region 1 (Includes DDCs 4, 5, 6, and 22)

DDC 4B Garland – EOC is at Level III. The DDC is operating from 8 AM to 5 PM daily.

Dallas County: EOC is at Level III. FEMA has established a DRC at the Kay Bailey Hutchison Convention Center in Dallas to assist sheltered evacuees. Shelters in the DFW area are being consolidated and closed down as occupants are being relocated to the Dallas Mega Shelter prior to the repopulation of impacted areas.

Tarrant County: EOC Activated

Region 2 (Includes DDCs 13, 14, 15, 16 Houston, 16 Texas City, 16 Conroe, and 16 Pierce)

DDC 14 Lufkin: Continuing to support recovery operations.

Jasper/Newton/Sabine County: EOC is at Level III.

Newton County: The voluntary evacuation continues for all affected flooded areas.

Tyler County: The mandatory evacuation order remains in effect for residents living in all low-lying, flood prone areas of the county.

DDC 15 Beaumont – EOC is at Level III. Continues to support POD operations.

Hardin County: EOC is at Level I. The voluntary evacuation order remains in effect for low lying areas of the Neches River, Pine Island Bayou and Village Creek corridors. The City of Lumberton has enacted a curfew until further notice. The curfew for unincorporated areas of the county remains in effect between 8 PM and 6 AM.

Jefferson County: EOC is at Level I. The Groves curfew continues from 10 PM to 6 AM daily. FEMA has opened a DRC in Port Arthur.

City of Beaumont: The City of Beaumont's voluntary evacuation order remains in effect for specific areas of North Beaumont. FEMA has opened a DRC in Beaumont.

Orange County: EOC is at Level I. A county-wide curfew remains in effect.

DDC 16A – Houston – DDC is at Level III and will maintain day hours only.

Chambers County: EOC is at Level I.

Harris County: EOC is at Level III. FEMA has opened DRCs in the Cities of Baytown and Webster. The City of Friendswood has scheduled a FEMA and Small Business Administration (SBA) Town Hall Meeting for Monday, September 18th, from 6 PM to 9 PM.

City of Houston: EOC is at a Level III. FEMA has opened three DRCs in the City of Houston.

DDC 16B Texas City: – EOC is at Level III.

Brazoria County: - EOC is at Level II. City of Richwood's curfew remains in effect from 10 PM to 6 AM.

Galveston County: EOC is at Level III. FEMA has opened a DRC in League City.

DDC 16C Conroe – EOC is at Level III.

Liberty County: EOC is at Level III.

City of Daisetta: Curfew continues from 10 PM to 6 AM daily, until further notice.

Montgomery County: EOC is at Level II. A FEMA DRC has opened in Magnolia.

DDC 16D Pierce – Monitoring water levels downstream as rivers crest in the coastal area.

Colorado County: FEMA has opened a DRC in the City of Columbus.

Fort Bend County: EOC is at Level III. FEMA has opened DRCs in the cities of: Katy, Missouri City, and Simonton.

Matagorda County: EOC is at Level III.

Wharton County: FEMA has opened a DRC in the City of Wharton.

Region 3 (Includes DDCs 19, 20, 21, and 24)

DDC 20 Corpus Christi – EOC is at Level III with only day time operations. Second round of vector control has been completed covering 273,257 acres.

Aransas County: EOC is at Level III. Aransas Pass curfew from 12 AM to 6 AM.

Nueces County: EOC is at Level III. City of Port Aransas curfew remains in effect from 12 AM to 6 AM. FEMA has opened a DRC in the City of Port Aransas. The POD in Port Aransas has shut down.

Refugio County: EOC is at Level II. The curfew continues from 10 PM to 6 AM. A Boil Water Notice remains in effect for the City of Austwell.

San Patricio County: EOC at Level II. Ingleside curfew changed to 12 AM to 5 AM. FEMA has opened a DRC in Ingleside.

Region 6 (Includes DDCs 11, 23, 12, 17, and 18)

DDC 12 Austin – Continuing to support recovery and shelter operations. FEMA has established a DRC in Fayette County.

DDC 17 Victoria – FEMA has established DRCs in Calhoun, Goliad, Jackson and Victoria counties.

Shelters Activated:

County	# of Shelters	Population as of September 18, 2017 as of 7 AM
Brazoria	3	106
Dallas	1	358
Galveston	1	27
Hardin	1	16
Harris	8	3,329
Jefferson	3	319
Liberty	1	18
Nacogdoches	1	8
Nueces	1	116
Refugio	1	23
Smith	1	20
Tarrant	1	47

Travis	1	70
Grand Total	24	4,457

**RESPONDING STATE AGENCIES/ORGANIZATIONS REPORTS
STATE RESOURCES COMMITTED**

Agency	Resource Kind and Type	Quantity	Status	Resource Location
DSHS	Ambulance/Staff	24	Standby	Various
DSHS	Mortuary Trailers w/ Staff	6	Standby	Various
DPS	THP	260	Activated	Various
DPS	CID/ICT	47	Activated	Various
TEEX	TX-TF1 SOC LNO	2	Activated	Austin SOC
SBTC	DOC IMT	1	Activated	Tarrant
SBTC	Childcare Unit	1	Activated	Dallas
SBTC	Feeding Units	28	Activated	Nueces County
SBTC	Feeding Unit	2	Activated	Harris
SBTC	Shower/Laundry Unit	7	Activated	Harris
SBTC	Water Treatment Unit	1	Activated	Harris
SBTC	Kubota RTV	2	Activated	Harris
SBTC	Chaplains	2	Activated	Harris
SBTC	IMT	2	Activated	Harris
SBTC	Laundry Unit	1	Activated	Hardin County
SBTC	Support Unit	1	Activated	Hardin County
SBTC	Feeding	1	Activated	Hardin County
SBTC	Feeding Unit	1	Activated	Jefferson County
SBTC	Shower/Laundry Unit	3	Activated	Jefferson County
SBTC	Water Treatment Unit	1	Activated	Jefferson County
SBTC	Cleanup/Recovery	2	Activated	Jefferson County
SBTC	Childcare Unit	1	Activated	Jefferson County
SBTC	Laundry Unit	1	Activated	Travis County
SBTC	Shower/Laundry Unit	1	Activated	Liberty County
SBTC	Cleanup/Recovery Team	1	Activated	Liberty County
SBTC	Cleanup/Recovery	1	Activated	Orange County
SBTC	Generator	1	Activated	Orange County
SBTC	Laundry	1	Activated	Orange County
TMD	SOC Military Desk Team MRP (A-00-25359-4818)	1	Assigned	Austin
TMD	SOC Intake Cell Support Team (A-00-25359-4814)	1	Assigned	Austin
TMD	Texas Emergency Tracking Network Teams (A-00-25359-47964)	4	Assigned	Beaumont, Addison, Dallas
TMD	Texas Emergency Tracking Network Team (A-00-25359-47964)	2	Assigned	Camp Mabry
TMD	Sustainment Mission Command	1	Assigned	Camp Swift
TMD	TX-TF1 Joint Air/Ground Coordination Team (A-00-25359-4815)	1	Assigned	Camp Mabry
TMD	Ground Search and Rescue	1	Assigned	San Antonio
TMD	Rotary Wing MRPs	7	Assigned	Austin, Grand

				Prairie, College Station, Ellington, Sugarland, Houston Executive, San Antonio
TMD	Fixed Wing MRP	2	Assigned	NASJRB- Fort Worth
TMD	POD Operations MRPs	6	Assigned	Various
TMD	Adaptive Battle Staff	1	Assigned	Austin
TMD	Military District Coordinator Team	7	Assigned	Houston, Beaumont, Austin
TMD	Military District Coordinators	11	Assigned	Victoria, Corpus Christi, Houston, San Antonio, Beaumont, Conroe, Harris County, Pierce, El Campo
TMD	Expedient Response	1	Assigned	ARC San Antonio
TMD	Multi-Function Companies	1	Assigned	Camp Swift
TMD	Multi-Function Platoon	1	Assigned	Camp Swift
TMD	Shelter Operations MRP	23	Assigned	Nacogdoches, NRG Houston, GRB Houston, KBH Dallas,
TMD	Maintenance Team	5	Assigned	Various
TMD	Public Affairs Officer	8	Assigned	Camp Swift
TMD	MEOC	5	Assigned	Grand Prairie, Camp Swift, Various
TMD	Fueler	2	Activated	Camp Mabry
TMD	LNO TXSG to BNMC	1	Activated	Camp Swift, Robstown, San Antonio, Home Station
TMD	SUS HQ (JRSOI)	2	Assigned	Houston
TMD	136 MEB	4	Assigned	Camp Mabry
TMD	MEB TF HQ	1	Assigned	Beaumont
TMD	36 CAB	1	Assigned	Austin
TMD	TF North Central (BN HQ)	1	Assigned	Houston
TMD	TF South (BN HQ)	1	Assigned	Beaumont
TMD	TF East (BN HQ)	1	Assigned	Victoria
HHSC	SOC-Ops (DADS, DFPS)	2	Activated	Austin
HHSC	SOC-Ops (HHSC)	1	Activated	Austin
HHSC	2-1-1 HHSC	1	Activated	Austin
HHSC	DFPS	6	Activated	Houston
TFS	TFS Personnel	1	Activated	Angelina County
TFS	County Support	1	Activated	Aransas County
TFS	TIFMAS Engine	10	Activated	Aransas County
TFS	RSA	1	Activated	Bee County

TFS	TFS Support	1	Activated	Brazos County
TFS	TIFMAS Engine	14	Activated	Galveston
TFS	County Support	1	Activated	Hardin
TFS	TIFMAS Engine	2	Activated	Hardin
TFS	County Support	1	Activated	Jasper/Newton
TFS	RSA	1	Activated	Jefferson
TFS	TIFMAS Engine	2	Activated	Jefferson
TFS	DDC Support	1	Activated	Nueces
TFS	TIFMAS Engine	11	Activated	Orange
TFS	SOC Support	1	Activated	Austin SOC
TPWD	SOC Day Shift Staff	1	Assigned	Austin SOC
TABC	Peace Officers	75	Assigned	Houston NRG
TAHC	SOC Liaison	1	Assigned	SOC
TAHC	AROCC Staff	10	Assigned	Virtual
TAHC	PIO	1	Assigned	Virtual
TAHC	Region Field Staff	3	Activated	Various
TAHC	Field Staff – Strike Teams	12	Assigned	Various
TAHC	VET	4	Assigned	Brazoria Co
NCCTRAC	Mass Fatality Trailer	1	Activated	Beaumont/Orange
NCCTRAC	Ambulance Strike Team	1	Activated	Beaumont/Orange

Texas A&M Engineering Extension Service (TEEX): Texas Task Force 1 (TX-TF1) continues to staff the SOC.

Texas Animal Health Commission (TAHC): Regional and Central Office Staff activated to support local and DDC animal sheltering operations, as needed. Coordinating with local and regional contacts to assess availability, capability, and operational status of large animal holding facilities and animal shelters across the state. TAHC Documentation/Data Management Unit compiles lists of operational large and companion animal shelters/facilities for dissemination through 2-1-1 daily.

Regional staff are in contact with local, regional, NGO, and veterinary partners to assess capability and availability in anticipation of a need for veterinary support for recovery phase animal issues.

TAHC reports 92 open independent shelters with 563 cattle, 985 horses, 23 sheep, 83 goats, eight swine, 160 poultry, 45 potbelly pigs, three pet birds, eight rabbits, 871 dogs, 339 cats and 190 other pets. ETN facilities report 35 pet friendly facilities and 718 animals currently accounted for. TAHC is decreasing staffing as needed on the ground to address ongoing needs. Three of the existing Animal Supply Points have been turned over to local jurisdictions. Hay missions have been discontinued. Five ASP's remain open in Angleton, Winnie, Kountze, Nome, and Orange.

The AROCC has decreased activation to virtual operations and continues to coordinate animal issue response across the state.

Texas Alcoholic Beverage Commission (TABC): Continues to assist the Houston PD and the Harris County Constable Office Precinct One at the NRG Center in Houston. TABC is providing

Certified Peace Officers that are tasked with maintaining the safety and security of evacuees sheltered at the NRG Center.

Texas Workforce Commission (TWC): The TWC has been awarded a \$30 million National Dislocated Worker Grant from the U.S. Department of Labor in response to the extensive destruction caused by Hurricane Harvey. TWC has been working with local workforce development boards, also known as Workforce Solutions, to determine the needs of the areas most heavily impacted by the storm. Workforce Solutions Alamo, Coastal Bend, Deep East Texas, Golden Crescent, Gulf Coast, Rural Capital Area and Southeast Texas will identify and place dislocated workers into temporary subsidized employment opportunities to assist with cleanup efforts. Disaster funds will also be used to help displaced Texans return to full employment as quickly as possible. Press release on the Dislocated Worker Grant: <https://gov.texas.gov/news/post/governor-abbott-announces-30m-national-dislocated-worker-grant-from-the-u.s>

TWC is accepting applications for Disaster Unemployment Assistance (DUA) in all 39 counties under FEMA's disaster declaration. Individuals whose employment or self-employment was impacted by Hurricane Harvey who live in, work in, or travel through these counties must submit applications for DUA by the following deadlines:

- September 27, 2017 for Aransas, Bee, Brazoria, Calhoun, Chambers, Fort Bend, Galveston, Goliad, Harris, Jackson, Kleberg, Liberty, Matagorda, Nueces, Refugio, San Patricio, Victoria and Wharton Counties.
- September 29, 2017 for Colorado, Fayette, Hardin, Jasper, Jefferson, Montgomery, Newton, Orange, Sabine, San Jacinto and Waller Counties.
- October 5, 2017 for Austin, Bastrop, DeWitt, Gonzales, Karnes, Lavaca, Lee, Polk, Tyler, and Walker Counties.

Cumulative August 25th through September 13th, TWC has processed disaster-related unemployment insurance claims. People in affected areas can apply for unemployment benefits due to Hurricane Harvey or learn about Disaster Unemployment Benefits through TWC's website at <http://www.twc.state.tx.us/jobseekers/disaster-unemployment-assistance> or call a Tele-Center at 800-939-6631 and speak to a customer service representative. Tele-Center weekday hours are 7:30am to 6:30 PM.

Texas Department of Insurance (TDI): Insurance mobile claims units are located in Beaumont, Conroe, Corpus Christi, Cypress, Houston, Humble, Katy, League City, Port Aransas, Refugio, Rockport, San Antonio, Spring, Stafford, The Woodlands, and Victoria to help Texas policyholders with claims. TDI staff are providing one-on-one assistance with insurance claims and questions at the DRCs in Corpus Christi, Houston, and Katy. TDI will visit every DRC to leave fliers with post-disaster tips for consumers and TDI's contact information.

Texas A&M Forest Service (TFS): TFS has 64 responders, including Texas Type 3 All Hazard Incident Management Team (IMT) members and the New York State Department of Emergency Management Type 3 IMT. The teams are positioned proximate to the coast to help in hurricane response.

The Texas Intrastate Fire Mutual Aid System (TIFMAS) provides local fire trucks and firefighters to support state emergency response operations. The program, run through the TFS, has mobilized a total of 277 firefighters, currently staffing 114 firefighters and 30 fire engines from across the state.

RSA locations include (Ford Park) Beaumont and Beeville.

Support locations have been set up along the Texas Gulf Coast in an effort to provide assistance in coordinating response efforts of local disaster districts and emergency operations centers. Support locations include the cities of: Austin, College Station, Lufkin, Beaumont, Richmond, Bridge City, Rockport, Corpus Christi, Nacogdoches and the counties of: Jasper/Newton County and Hardin County.

Texas A&M AgriLife Extension: Personnel continue to support daily operations coordination calls with TDEM, Rebuild Texas supporting local officials through communications and recovery actions. AgriLife Extension resources include 66 County Extension Agents (CEA) across the impacted counties to address public information and education; two CEA Strike Teams comprised of 8 personnel to perform volunteer and donations management at Animal Supply Points; Certain ASPs have new locations in the same community led by local human resources. Twelve extension specialists/SMEs address water well testing, public information and resource coordination; 16 personnel on and off campus who are supporting the activation at the Extension Headquarters Operations Center, DPS Disaster Districts, TAHC Animal Response Center and at the State Operations Center.

Texas Commission on Environmental Quality (TCEQ): TCEQ and agency partners of the Natural Disaster Operational Workgroup (NDOW) are conducting orphan container recovery, drinking water and waste water on-site assessments, hazard evaluations, and oil discharge assessments. There are 468 TCEQ staff working in response to Hurricane Harvey. TCEQ has started contacting EMC's about Debris Management. As of September 16th, 2017, there are 70 Public Water Systems (PWS) with Boil Water Notices and 284 PWS that have rescinded BWN. 6 PWS and 10 Wastewater treatment (WW) plants are currently inoperable.

TCEQ has placed regulatory guidance along with PDW and Wastewater operational status on the TCEQ Webpage located at <http://www.tceq.texas.gov/response/hurricanes>.

TCEQ continues to receive and review temporary debris management sites for authorizations. Currently, we have received 164 applications and have approved 146 sites.

Texas Department of Criminal Justice (TDCJ): Law Enforcement personnel remain deployed to Ingleside to support activities in the area. There are currently 15 officers deployed, with an anticipation of reducing to 9 officers shortly.

Texas Department of Public Safety (DPS): Currently has 307 personnel activated. General security duties in all affected area preventing and detecting looting and other crimes. DPS Personnel from the Texas Highway Patrol (THP) Division and Criminal Investigation Division (CID) continue to assist in the affected area by providing general security, response to local agency calls, traffic direction and escorts of maintenance and other critical personnel as needed. THP is assisting HHSC with traffic control at various locations that are distributing D-SNAP benefits to persons in affected counties. DPS is demobilizing outside personnel as local agency needs continue to diminish. Texas Division of Emergency Management State and District Coordinators throughout the state have been deployed to different jurisdictions for mission support.

Texas Department of State Health Services (DSHS): Local jurisdictions in affected areas have received 40,825 doses of Tdap/Td (Tetanus, Diphtheria Pertussis vaccine), and 3,850 doses of influenza vaccine to distribute to first responders and the general public. The State Medical Operations Center (SMOC) is operating between 7 AM and 4 PM daily and staffs the SOC between 7 AM and 7 PM. Three mortuary trailers remain deployed in the affected area: one in Nueces County and two at a private funeral home in Houston. Three hospitals or healthcare facilities in the Houston and Corpus Christi areas are still closed. Care Regional

Hospital in Aransas Pass and East Houston Regional Medical Center in Houston will remain closed indefinitely as a result of damage sustained due to flooding. Four hospitals or healthcare facilities in the Houston, Beaumont, and Corpus Christi are on internal disaster status. Eleven dialysis centers are closed in Houston, Fulshear and Corpus Christi.

The Vector Control Team in the SMOC is developing a comprehensive plan to coordinate aerial vector control efforts in targeted areas and limit duplication of efforts. Aerial vector control spraying operations occurred during the last operational period in the following counties: Kleberg, Jim Wells, Kennedy, Lavaca, Chambers, Jefferson, Brazoria, Harris, Liberty, Montgomery and Hardin.

All Regional Health and Medical Operations Centers (RHMO) are virtual, except for RHMOs 1 and 9/10 which are not activated. A total of 33 Public Health Region (PHR) staff are activated with another two staff deployed to the affected area.

DSHS is currently supporting two general populations shelters with ambulances. Two ambulances are assigned to NRG Center and one ambulance strike team is located in Port Arthur.

Texas Health and Human Services (HHSC): Regulatory Division is coordinating communication with evacuated and impacted Licensed Long Term Care facilities.

Department of Family Protective Services (DFPS) is coordinating communication with evacuated and impacted regulated facilities and conservatorship families.

Emergency Services Program (ESP) is supporting the points of distribution (POD) working group for water and ice commodities deliveries. HHSC Disaster Assistance hotline hours are currently 7 AM to 7 PM, 7 days a week. Emergency Services is hiring 200 staff to process individual Assistance Disaster Grants.

Disaster Supplemental Nutrition Assistance Program (D-SNAP) started on September 14th, 2017 in an 11-county area served through the HHS offices in those counties. HHSC announced on September 15th, 2017 that it will roll out disaster food relief for victims of Hurricane Harvey to residents in seven additional counties. Texas will offer D-SNAP to residents in Aransas, Brazoria, Calhoun, Nueces, Polk, Refugio and San Patricio counties, starting September 18th or 19th, 2017 in addition to the 11 initial counties previously announced. Texas is now offering residents greater flexibility to apply in counties that are not necessarily their counties of residence. If families have been displaced from one of the 18 counties receiving D-SNAP and cannot travel back to their home county, they can go to any local HHSC benefits office across the state to apply for D-SNAP during the dates designated for their counties.

For information on all 18 currently approved D-SNAP sites, go to www.hhs.texas.gov/d-snap to find days and hours of operation.

2-1-1: TIRN continues to monitor call metrics of all 2-1-1 statewide call centers to revise staffing adjustments to support increased call volume. 211 Texas has begun routing a percentage of disaster calls to 211's located in California and Connecticut to assist with call handling capacity. Three other 211's nationwide have been identified for additional assistance, if needed. Call centers are providing recovery messaging and providing rumor control support. Call volume shows calls offered 10,807 calls on September 14th, 2017 for a total of 346,354 calls since August 25th. The total number of inquiries received by Texas 211 for displaced persons from August 24th to September 14th is 367.

Texas Education Agency (TEA): Established a telephone hotline for parents in the Beaumont, Houston, Corpus Christi and Victoria areas to receive information regarding public education for students affected by Hurricane Harvey. Parents can get information on public education options for their student by calling (512) 463-9603. The hotline is designed to assist families with questions about where to enroll children in school. They are staffed from 8 AM to 5 PM daily, including weekends.

TEA Website Resources Related to Hurricane Recovery

Hurricane Harvey Resources for Parents: <http://tea.texas.gov/HarveyParentResources/>

Dealing with Disasters: Frequently Asked Questions:
http://tea.texas.gov/About_TEA/Other_Services/Weather_and_Disaster/Dealing_with_Disasters_Frequently_Asked_Questions/

Hurricane Harvey Resources for School Systems: <http://tea.texas.gov/HarveyResources/>

Texas Department of Transportation (TxDOT): TxDOT crews continue to repair signs, signals, perform debris removal and making repairs to roadways and roadsides in the Corpus Christi, Yoakum, Houston, and Beaumont Districts. Bridge assessment teams are deployed and inspecting bridges across the affected area.

TxDOT is reporting roads closed due to flooding or severe damage in: Bastrop, Chambers, Harris, Jefferson, Liberty, Newton, San Augustine and Washington counties.

www.Drivetexas.org is being continuously updated as road conditions change.

Texas Military Department (TMD): TMD is currently operating two PODs, four shelters with 28 shelter teams and Emergency Tracking Network (ETN) Teams are currently operating throughout the state, focused in Districts 14, 15, 16 and 20.

Texas Parks and Wildlife Department (TPWD): Game Wardens and State Park Police Officers are continuing response by answering calls for service and security patrols in affected areas. Focus remains strongest in Brazoria and Newton Counties. TPWD is currently housing 149 evacuees in 10 Texas State Parks. State Park Police Officers are handling evacuee management as necessary.

The American Red Cross (ARC): The ARC continues tracking the status of the available shelters. The ARC currently has volunteers and Emergency Response Vehicles (ERVs), providing meals and snacks in the shelters and affected areas.

The Salvation Army (TSA): Area Command has transitioned to the Arlington Emergency Disaster Services (EDS) warehouse in Dallas. Five incident command teams are in Beaumont, Corpus Christi, Dallas, Houston and Victoria. There are 11 local response units in Abilene, Bryan College Station, Freeport, Galveston, Orange, New Braunfels, San Antonio, Temple, Waco and Wharton. A total of 77 mobile feeding units supporting shelter operations, first responders, and communities in 25 counties. Two field kitchens are deployed in Houston and Beaumont.

FINAL COMMENTS: The State Operations Center (SOC) is at Level III (Increased Readiness Conditions) as of 8 AM on September 12th, 2017. The Texas Division of Emergency Management (TDEM) continues to monitor the situation and will provide additional situation reports as needed.

The four levels of SOC activation are:

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

*This Situation Report can be found on the TDEM webpage at:
<https://www.dps.texas.gov/dem/sitrep/default.aspx>*

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